

Paperchasers Limited Terms and Conditions

1. Payment terms

Our standard payment terms are 15 days net by invoice for members of our office recycling services. For non-members wishing to purchase items, payment is required in advance by company cheque, BACS, credit or debit card. *Please note : there is a 3% surcharge for credit/debit card payments.*

2. Orders

The right is reserved to refuse cancellation of orders in the case of goods ready for despatch or in the process of manufacture.

3. Delivery

Delivery dates are quoted subject to the availability of materials. Every effort will be made to effect delivery within the quoted period, but no liability can be accepted should it be exceeded.

4. Special

In the event of the customer's official order form containing any special conditions, it is understood that such are only binding in-so-far as they are not at variance with the terms and conditions mentioned herewith, or are specifically accepted by us in writing.

5. Claims

No claim for delivery shortages or damage in transit can be entertained unless reported in writing to us within 24 hours of receipt of goods by the customer. Photographs of damaged goods must also be supplied.

6. Returns

In general, we cannot accept return of goods for credit, where such goods have been correctly supplied to order.

7. Standard Carriage Paid

Carriage costs vary according to whether you are a member of Paperchasers recycling collection services or not, the delivery address, type and number of items ordered. Carriage is also subject to VAT.

- **Members : £100.00** carriage paid excluding VAT. Orders below £100.00 will be subject to a carriage charge of **£5.00** minimum + VAT.
- **Non Members : £200.00** carriage paid excluding VAT. Orders below £200.00 will be subject to a carriage charge of **7.5%**; **£12.50** minimum + VAT.

8. Supplementary Carriage

Please note that certain large, specialist or bulky products carry a supplementary carriage charge irrespective of order value. Every effort is made to despatch orders as soon as possible and most orders will be despatched within three days of receipt of order if items are in stock.

- *120 L Security consoles* are bulky items & will be delivered on pallets through an independent courier. Couriers provide a 'ship & drop service' & are not responsible for installation of goods into office environments. Pallets will be delivered to the door & it is the responsibility of the purchaser to remove & dispose of packaging & to install the goods themselves. Carriage costs vary according to the delivery address location, type and number of items ordered and are also subject to VAT. The cost is approximately £50.00 + VAT per pallet, please enquire for confirmation of exact cost to your own particular location.
 - *One pallet* : 1 – 6 assembled items OR a max. of 25 unassembled items.
- *Regal Ergo 90cm secure cabinets* are packaged in individual cardboard boxes max weight 25 kg per item. They will be delivered through an independent courier; larger quantities ordered will be palletized but individual items may be shipped individually.
- *Battery Tubes* : There is a minimum P&P charge of £12.99 + VAT.
- *Out-Door Bins & Containers* : Please enquire for confirmation of delivery costs to your particular location.

9. Overseas

We cannot accept orders from outside mainland U.K.

10. Customer Ownership

Ownership of the goods does not pass from Paperchasers Limited until:

- a. The goods are paid for,
- b. All monies have been received,
- c. If goods are not paid for, Paperchasers Limited reserves the right to enter the purchaser's premises to recover the goods

11. Modifications

We reserve the right to update, modify or change products without prior notice. All prices printed are current at time of printing but are subject to alteration without notice. Prices charged will be those ruling at date of despatch.

12. Alternative Products

Where stock items are not available Paperchasers Limited reserves the right to send an alternative product.

13. Samples

Samples are only provided on a sale or return basis.

**Please send your written Order Enquiry to sales@paperchasers.biz or
F : 0845 6344170. THANK-YOU.**